

Ticket Terms and Conditions: WUSCA and Insight Day 2023

The below terms and conditions (the “T&Cs”) along with any Agent or Event specific terms and conditions (copies of which are available upon request from IDP CONNECT LTD and/or the Agent) (together the “Conditions”) will apply to the purchase of your Ticket. Please read the Conditions carefully before purchase, as your purchase of a Ticket will constitute your acceptance of the Conditions.

1. In these T&Cs: “Agent” means the authorised agent or reseller from whom you purchased a Ticket; “Event” means an event to be held online; “IDP” means IDP CONNECT LTD; “Ticket” means a ticket for an Event; and “you” means you or anybody who in IDP’s reasonable opinion is acting with your authority or permission.
2. You will need to purchase a valid Ticket if you are attending in person. A Ticket is for one Event attendee.
3. If you have any special need requirements for an Event, please discuss any such issues before purchasing the Ticket by contacting IDP and IDP will endeavour to assist with any such requirements. IDP’s contact details are at the end of these T&Cs.
4. Tickets are non-refundable unless an Event is cancelled or where there is a material change to the Event. In the exceptionally unlikely situation where an Event is cancelled, IDP will make reasonable endeavours to notify you of the same. If an Event is cancelled, you will have the option to receive a refund as provided at paragraph 5 below.
5. The total refund for a Ticket will be the price paid for the Ticket from IDP or an Agent. Refunds will be made within 3 months of the originally proposed date of an Event. For refunds, please contact IDP at wusca@idp-connect.com if your Ticket was bought directly from IDP. If you purchase your Ticket from an Agent, please contact the Agent direct.
6. Tickets can be transferred to another person by contacting wusca@idp-connect.com
7. IDP accepts no responsibility for any damage, loss, liabilities, injury, or disappointment incurred or suffered by you as a result of attending an Event. Nothing in these T&Cs shall exclude the liability of IDP under law for fraud or fraudulent misrepresentation, or for death or personal injury resulting from its negligence.
8. Please note that Tickets constitute personal revocable licences and always remain the property of IDP. Any Ticket obtained in breach of the Conditions may be refused entry or rejected from an Event.
9. Tickets may not be combined with any product or service to create a ticket package and you may not offer for sale such a package for profit or as part of a competition or incentive.
10. By purchasing a ticket, you consent to your contact being details shared with the event sponsors for marketing purposes.
11. You expressly consent to your image and/or likeness included within any photo or recording taken at an Event without payment, which IDP may exploit in all media for any purpose at any time worldwide.
12. IDP acts as a Data Controller to collect, retain, store, and pass on personal information in accordance with the General Data Protection Regulations 2018. Full details of how IDP may use data are set out in its privacy policy.
13. If it is found by a court that any of the Conditions are prohibited or unenforceable, this shall not prevent the other provisions from continuing to apply.
14. Any person, other than the Promoter or the Agent or Venue, who is not a party to the Terms and Conditions shall have no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of the Terms and Conditions.

15. The Conditions shall be governed by the laws of England and Wales and parties submit to the exclusive jurisdiction of the English courts.

16. IDP's address is Bedford House, 69-79 Fulham High St, London SW6 3JW and may be contacted by post to this address or by email to wusca@idp-connect.com.